



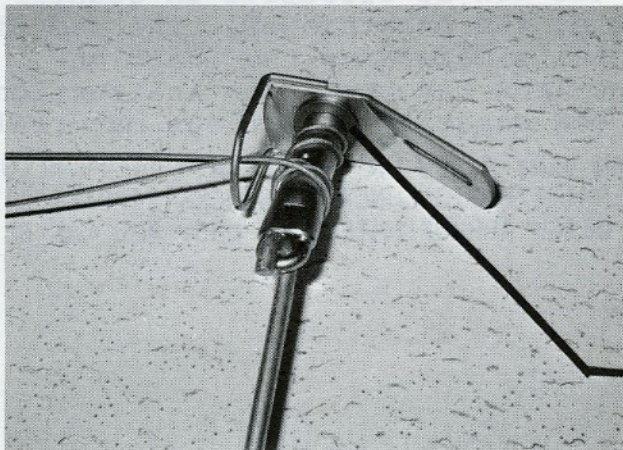
January 25, 1971

#### Service of Snowthrower

We have received many very favorable reports of the performance of the snowthrower. When operating properly it is creating extremely satisfied users.

Some problems which have occurred on a few units include the following:

1. Discharge chute rotation is much easier when lubricated with #30 lube oil. Customers should be advised to clean any grease from both parts, and re-lubricate with #30 oil. If the chute binds and does not permit angular rotation of about 100-110 degrees in each direction from straight ahead, check for binding of the guide and bracket at the bottom of the chute. If binding occurs, bend the bracket slightly. Do not bend too much or the chute may come off when using in heavy snow.
2. The chute rotating handle will perform much better with the use of the oil instead of grease as mentioned in #1 above. The addition of a washer to the cable wind-up spool will prevent the cable from being pinched between this spool and the spool mounting bracket. This washer should be 1" ID and 1-3/4" to 2" OD (std plain washer) and slipped over the spool so the washer is flush with the end of the spool that fits against the mounting bracket.



WASHER TO BE  
ADDED

