PRODUCT SERVICE BULLETIN NO.11

July 14, 1971

Mower Caster Yokes

A substitution on rotary mower caster yokes has resulted in premature failure of these yokes in service. These yokes have flat side walls as opposed to the slightly rounded sides of the correct part.

Replacement yokes of a new design are now available for replacement <u>before</u> failure on all sold and inventory units if ordered before November 1, 1971. Please order the number you need from Product Service.

E20 Modification

As indicated by the nature of recent "Hot Line" calls, a number of E20 tractors have not been modified as outlined in our letter of June 2. These modifications should be completed immediately to improve performance and prevent component damage. Note that item #4 in the modification is required on $\underline{all}\ 26AE20\underline{AA}$ and $26AE20\underline{BA}$ models having the last three digits of the serial number 001 through 980 inclusive.

E15 Speed Control Interference

Interference of the speed control lever and the reverse switch can result from items such as keys and identification tags hanging from the "On-Off" key. Such items can drop into the speed control lever slot and cause jamming of the lever or bending and premature actuation of the reverse switch. This interference can cause arcing of the reverse relay contacts. Therefore, detach anything suspended from the key and instruct the homeowner of danger of this practice.