# E8M

# DEALER DELIVERY REPORT AND ORIGINAL OWNER WARRANTY

THE OWNER'S WARRANTY CAN BE REGISTERED ONLY WHEN THIS FORM IS COMPLETED BY THE DEALER AND SUBMITTED TO THE GENERAL ELECTRIC COMPANY

#### POWER PACK WARRANTY

General Electric Company warrants that it will replace without charge F.O.B. factory, any individual Elec-Trak garden tractor power pack unit with which this warranty is furnished if it fails because of defects in material or workmanship within 12 months in ordinary home use (six months in commercial or institutional use) following the date of sale to the original purchaser for use. After 12 months in home use, but within 36 months following the date of such sale a power pack will be replaced at a pro rata service charge equal to 1/36th of the list price for replacement units multiplied by the number of months which have elapsed from the date of original purchase to the date of failure. Labor and service call charges during the first 12 months in ordinary home use (3 months if in commercial or institutional use), will be covered as stated in the tractor warranty. Service calls and labor after the first 12 months are the responsibility of the owner. This warranty does not apply to any replacement made necessary by improper use or maintenance, or by abuse or accidental damage. A replacement unit will carry the above 12 month warranty and thereafter will be considered to be installed on the same date as the other

#### TRACTOR WARRANTY

General Electric Company warrants that it will repair or replace without charge, including cost of parts F.O.B. factory and labor for replacement, any part of the Elec-Trak garden tractor, mower, snow thrower, and dozer blade attachments with which this warranty is furnished which proves to be defective in material or workmanship within 12 months in ordinary home use (3 months if in commercial or institutional use) following the date of sale to the original purchaser for use. This warranty does not apply to the power pack, which is separately warranted and offers additional replacement coverage. These warranties do not apply to any repair or replacement made necessary by improper use or maintenance, or by abuse or accidental damage.

The foregoing warranty states the entire obligation of General Electric Company with respect to said products and is in lieu of any and all other warranties, express or implied. NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE SHALL APPLY. IN NO EVENT WILL THE COMPANY BE LIABLE FOR INDIRECT OR CONSEQUENTIAL DAMAGES.

(Please Print or Type)	PHONEBUSINESS ADDRESS	(If Commer	cial Owner)
	STATE	(If Commer	
MODEL NO	STATE	(If Commer	
MODEL NO		Z	IP
MODEL NO		10 10	
MODEL NO			32
MODEL NO.	SERIAL NO.	DATE OF SALE	
	8 93 AVA	JAMOIS	7. Fall 英
DITTOTT	CARRA	DAREVOS	
			P. Trus H. A. L.
		100 TO 10	
(Please		ZIP	
specifications before delivery. ed in the proper and safe opera-	have been explain	ned to me, and a co	s for this equipment py of the Operator's
	arefully inspected and adjusted specifications before delivery. ed in the proper and safe opera- ddition to the necessary mainte- tor's Manual has been delivered	(Please Print or Type)  STATE  arefully inspected and adjusted specifications before delivery. ed in the proper and safe operaddition to the necessary maintetor's Manual has been delivered  phase Print or Type)  The operation and have been explain Manual has been explain Manual has been explain Manual has been delivered  Purchaser	(Please Print or Type)  STATE ZIP  arefully inspected and adjusted specifications before delivery. ed in the proper and safe operaddition to the necessary maintetor's Manual has been delivered  The operation and servicing procedure have been explained to me, and a common delivered manual has been received.  Purchaser (Signature)

OUTDOOR POWER EQUIPMENT OPERATION
GENERAL ELECTRIC COMPANY
CORPORATIONS PARK
SCHENECTADY, N.Y. 12345



## WARRANTY COVERAGE AND ADJUSTMENT POLICY

## 1. COVERAGE

All products manufactured and said by the GE Outdoor Power Equipment Operation under the GE Managram including:

- a. The entire tractor and all components thereof.
- b. All mowers and snow thrawers.
- c. Other products as specified

### 2. PARTS-IN-WARRANTY OR FACTORY MODIFICATIONS PARTS

Billing may be credited on the basis of net prices; or supplied or replaced to dealer whichever General Electric chapses.

#### PARTS & SERVICE COVERAGE

Replacement of parts proven defective in material or workmouship and necessary labor at current GE rate for dealer to install such parts in accordance with the published warranty and within the warranty period.

The warranty period (except for the battery which is a separate warranty) runs for 12 months, beginning at date of sale. A copy of the delivery report mode out by the dealer immediately following to act of purchase, constitutes a validated warranty for the purchaser. Warranty reimbursement may be withheld pending receipt by GE of a properly completed Delivery Report.

Dealers have no authority to make any representation or promises on behalf of General Electric, or to modify the terms of limitations of the Warranty in any way.

#### EXCLUDED FROM WARRANTY REIMBURSEMENT ARE:

Misuse of equipment, neglect, or accidental damage.

Damage covered by special customer applications or uses not listed in published GE literature.

Shipping or handling damages.

Expense of travel to the location of the equipment (except up to 1/2 hr. travel time if actually incurred on an in-warranty coll).

Expense of transporting equipment to or from any dealer or other service point.

Labor or transportation charges for battery service or warranty work after expiration of normal tractor warranty.

Equipment which has been repaired, altered or modified so as to affect its operation or reliability (except far factory recommendations performed by an authorized representative). The Company assumes no obligation to repair or replace parts whatso failure is related to modifications or alterations of equipment in ways not recommended by the manufacturer.

Services which the dealer is normally responsible for such as:

- -Set up and adjustment of equipment.
- -Instruction in operation and care of equipment and recharging
- -Dealer call backs for instruction in operating vehicle or accessories.
- -Minor adjustments.

#### WARRANTY CLAIM PROCEDURE

Customer requesting warranty service must present his Owner's Warranty or Bill of Sale to the authorized dealer who will determine if the request falls within the warranty period. Where there is a doubt that the repairs are covered by the warranty, the customer should be charged with the understanding that a warranty claim will be submitted by the dealer to the General Electric Company. (GE will also check warranty claims to be sure they fall within period and are not excluded as listed above before crediting dealer.)

The dealer will repair equipment or exchange parts or batteries found defective at no charge to the customer. Replacement of parts not included under the warranty will also be provided as a part of the dealer's narmal service at regular rates and prices.

All defective parts will be retained by the dealer for a period of 60 days with the exception of major components which should be retained for Inspection by the GE territory representative and possible later return.

# ORIGINAL OWNER BATTERY WARRANTY COVERAGE AND ADJUSTMENT POLICY

#### A. WARRANTY PERIOD

Any battery which fails (not merely discharged) due to defects in material or warkmonship within two years will be repaired or replaced, at the option of the General Electric Company, F.O.B. plant or common authorized place of business. (A battery failure is defined as inability of battery to carry a 75 ampere load down to 1.75 wolts per cell for a minimum time of 60 minutes.) There will be no charge except for transportation, recharging, and rental service. Dealer labor and installation shall be reimbursed by General Electric during the normal tractor warranty period. The one-year replacement warranty is in effect within 150 days from the meantracturer's shipping date stamped on the battery. The dealer must closely maintain "first-in/first-out" inventory to be sure of protecting the awner's full warranty. The warranty on all "in-warranty plus pro rata warranty dating from the arriginal date of sale of the tractor.

#### B. PRO RATA SERVICE ADJUSTMENT

Any battery which becomes unserviceable (not merely discharged) after two years of service, but before the expiration date of the service adjustment period, can be exchanged for a new battery on a pro rate adjustment basis. The pro rate cost is determined by dividing the current list price by the service adjustment period (36 months) multiplied by the months of ownership. Charges to the owner are based on the number of months between the date of failure and the warranty date.

This warranty and pro rate service adjustment policy does not opply in the following cases: damage due to neglect, abuse or lack of proper care and charging, including fire, wreckage or explosion; if the container, covers or posts are broken; if the buttery has been opened, frazen in cells, if electrolyte other than as recommended by

the factory has been used; if the manufacturer's code markings have been destroyed; or if any battery used is of a size smaller than or of different origin than the one sold by General Electric for use in Elec-Trak tractors.

A pro rata adjustment certificate will be issued to the original purchaser by the Company upon issuance of the warranty registration by the GE Company. This pro rata service adjustment is void if the battery is transferred to another owner. In event of an adjustment, the customer will surrender the service adjustment certificate to the battery dealer making the adjustment. If the sorrice adjustment octificate has been lost, the dealer making the adjustment may request GE to issue a new one, providing the customer presents proof of original purchase. If some proof is not available, it should be assumed the battery was purchosed in the month and year shown by the manufacturor's code date.

### BATTERY CODE MARKING

MONTHS	1969	1970	1971	1972
January	A9	AO	A1	A2
February	89	B0	81	82
Moreh	C9	CO	Cl	C2
April	D9	DO	DI	
May	EP.	60	EI	E2
June	F9	FO	Fl	F2
July	G9	GO	G1	G2
August	H9	HO	- H1	H2
September	19	30	31	
October	K9	KO	KI	K2
November	19			
December	M9	MO	MI	M2