

GENERAL ELECTRIC

GENERAL ELECTRIC COMPANY, CORPORATIONS PARK, BUILDING 702,
SCHENECTADY, NEW YORK 12305 Phone (518) 374-2211

OUTDOOR

POWER EQUIPMENT

OPERATION

September 30, 1970

PRODUCT SERVICE BULLETIN

The mower motor modification kit is being provided to add extra bonding strength between the motor case and the mounting flange which attaches the motor to the deck. The kit also contains screws to plug the small holes in the underside end bell.

Several field reports have indicated that the spot epoxy bonds can be broken under severe service and that heavy water pressure on the drain holes can permit excessive water to enter the end bell. This has caused very few problems, but we feel preventive action will be worthwhile.

The complete modification should be made on all rotary mowers in your inventory as a part of the set-up procedure. All mowers shipped after August 1st (having serial numbers beginning with H or J, and the G series having numbers higher than 11000) have already been factory modified.

The modification should also be made on all demonstration mowers or those already set-up.

We also want to modify every existing mower which has been sold to a user. This work will be covered by warranty reimbursement and should be done before year end so that this extra strengthening will be accomplished before any warranties expire. The labor reimbursement will be 1/2 hour labor per mower. You should contact each user and ask him to bring his mower to your shop as soon as convenient (Nov. 30 at the latest) for this strengthening modification. Only under unusual circumstances should you travel to a user to make the modification. We will also allow 1/2 hour travel time for these special cases when explained on the record form.

All serial numbers must be recorded when completed on the enclosed form and the form forwarded to me when all units are completed. This form when returned will serve as your warranty reimbursement voucher for this work. We will be checking with all users as a part of our customer communication program, to be certain all mowers have been modified.

Very truly yours,



R. M. Fisher, MANAGER
PRODUCT SERVICE, QUALITY & SAFETY

PS: Please be sure all rear discharge mowers are equipped with the flap which was sent to you earlier this year.



