

GENERAL ELECTRIC

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OUTDOOR

POWER EQUIPMENT

OPERATION

June 9, 1972

TO: ALL ELEC-TRAK TRACTOR DEALERS

As a part of our continuing effort to insure that our Elec-Trak tractor products meet all of our design objectives and give you the maximum sales opportunity, one of our factory quality auditors is visiting your business. During his visit, he will carefully check all set up E8M and E10M models to be sure that they carry the latest product improvements and meet the performance standards intended for them.

Many of the earliest production of the E8's and 10's will lack several additional components which improve their appearance and add to their reliability and quietness. Our auditors will add these improvements to the models which you have on the floor and will leave you with the parts and instructions so that you can update each of the models which you still have in crates or which have been sold to customers. These improvements are as follows:

1. Three bolts and spacers will be added to the grill to increase its rigidity and appearance.
2. They will show you how to slightly reform the hood and add four small rubber bumpers which will improve the appearance and remove any possibility of noise coming from that component.
3. They will also provide you with a new clamp and bracket which is to be added to each mower motor on the 36" mower. This clamping will prevent vibration from being set up in the motors and mower deck when blades with poor balance or severe wear provide an out of balance load on the motor shaft. This clamping will also substantially reduce related noise which can occur in that situation.
4. The auditors will also be checking and showing you how to be sure that all of the lift handle push buttons are tightly screwed in so as to prevent their loss and to illustrate the proper tuning of the clutch and belt pulleys so that your predelivery preparation will provide the customer with all of the designed-in benefits of the product. The auditors will also show you a number of other good practices, in setting up the tractors for delivery, which will add to your customer's satisfaction.

