

GENERAL ELECTRIC

OUTDOOR
POWER EQUIPMENT
OPERATION

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November 7, 1973

To: All Elec-Trak Tractor Dealers

With the introduction of our new models E14 and E16, we have also introduced a newly designed "Owner's Use and Care Manual". This manual, covering the E12M and E20 as well, has been redesigned to assist the owners in understanding more readily the Elec-Trak operation and related maintenance. There are a number of new features incorporated also that should be pointed out and are presented below.

Dealer Delivery Report

A simplified dealer delivery report is included in the first page. The pre-addressed dealer delivery report must be completed by the dealer and forwarded to the Outdoor Power Equipment Operation at time of sale for validation of warranty. All accessories sold to the customer must be included on this report. New consumer legislation requires that manufacturers maintain records of equipment model and serial numbers sold to consumers. Tractor and accessory model and serial numbers must therefore be included on the original Dealer Delivery Report.

Information from the dealer delivery report will be maintained on a computer program. Only the model and serial numbers contained on your dealer delivery reports will be maintained on file.

Therefore, warranty claims submitted for equipment model and serial numbers not included on Dealer Delivery Reports will not be paid. Reference copies when completed by the dealer will serve as a record for you and your customer.

Description of Operation

The description of equipment operation and care is combined for models E12M, E14, E16 and E20. Where features are similar to each model tractor, such as charging, that



